

## Press release



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## **Bosch Esitronic 2.0 Online diagnostic software now with repair and maintenance information right from the manufacturer**

Bosch integrates the vehicle manufacturers' repair and maintenance data into Esitronic software

- Ideal combination of Esitronic diagnostic functions paired with repair and maintenance information provided by manufacturer sources
- Improved data quality and detailed information through integration of manufacturer-provided information
- Always up to date with repair and maintenance data from manufacturer sources in Esitronic 2.0 Online

Karlsruhe/Plochingen – Bosch Esitronic 2.0 Online diagnostic software supports workshop staff concerning repair and maintenance tasks. It provides, among others, diagnostic data, troubleshooting instructions, maintenance schedules as well as removal and installation instructions for individual components. Multi-brand workshops can thus increase both efficiency and quality of the tasks performed on different vehicle types and makes. In the future, Bosch will obtain the necessary and existing repair and maintenance information directly from various vehicle manufacturers by means of more detailed information and will also integrate it into Esitronic. This is made possible due to the applicable EU regulation 2018/858. It obliges the manufacturers within the geographic limits of the European Union to provide “all information, (...) that is required for diagnosing, servicing and inspecting a vehicle.”

In future, Esitronic 2.0 Online will include manufacturer information such as e.g. the installation position of specific components, removal and installation instructions, 3D illustrations and photos of components and their classification by

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vehicle types as well as circuit diagrams based on manufacturer information. As a result, the Bosch diagnostic software will provide in-depth information with a high level of detail combining the comprehensive diagnostic function with the manufacturers' repair and maintenance information. As of May 2021, the new contents will gradually be integrated into Esitronic. They will be available for workshops with licenses for the information types P (circuit diagrams) and SIS (troubleshooting instructions). Esitronic P is a comprehensive database of circuit diagrams concerning important vehicle systems such as engine management, comfort and bus systems. This allows for efficient working and quick identification of suitable solutions by the workshop staff. Esitronic SIS supports workshop staff at troubleshooting and repair tasks by means of step-by-step instructions.

### **All repair and maintenance data from a single source**

By taking over the original manufacturer information, Esitronic's data quality is further improved with more detailed information. In numerous cases, the information is also available more quickly than before. Bosch adopts the data right from the manufacturer and modifies it for its integration into Esitronic. Even the exact allocation of data and repair instructions to the respective customer vehicle is improved. For this purpose, the Esitronic thus provides specific information that is precisely tailored to the vehicle, above and beyond the series.. The workshop is thus granted access to important repair and maintenance information from a single source. The – usually charged – request of manufacturer information at different sources of information can thus be avoided. Accordingly, Bosch Esitronic 2.0 Online is an efficient tool for workshops which features a comprehensive diagnostic coverage as well as maintenance and repair instructions right from the vehicle manufacturer.

### **Manufacturer coverage with original data gradually increased**

The integration of manufacturer data into Esitronic was launched with information concerning Mercedes-Benz GLC and B models. As of May, additional BMW, Fiat and Ford models will follow. The data of other manufacturers will follow in the course of the year. As the EU regulation on the provision of data relates to the EU economic area, there may be country restrictions imposed by manufacturers on the integration of manufacturer information into Esitronic. Existing and other repair and maintenance information will continue to be developed by Bosch and will to be available worldwide without restriction.

## More information:

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## Basic information:

The Automotive Aftermarket division (AA) provides the aftermarket and repair shops worldwide with modern diagnostic and repair shop equipment and a wide range of spare parts – from new and exchange parts to repair solutions – for passenger cars and commercial vehicles. Its product portfolio includes products made as Bosch original equipment, as well as aftermarket products and services developed and manufactured in-house. About 14,000 associates in more than 150 countries, as well as a global logistics network, ensure that spare parts reach customers quickly and on time. AA supplies testing and repair-shop technology, diagnostic software, service training, and information services. In addition, the division is responsible for the “Bosch Service” repair-shop franchise, world’s largest independent chains of repair-shops, with some 15,000 workshops, and more than 1,000 “AutoCrew” partners.

Additional information can be accessed at [www.boschaftermarket.com](http://www.boschaftermarket.com)

The Bosch Group is a leading global supplier of technology and services. It employs roughly 394,500 associates worldwide (as of December 31, 2020). According to preliminary figures, the company generated sales of 71.6 billion euros in 2020. Its operations are divided into four business sectors: Mobility Solutions, Industrial Technology, Consumer Goods, and Energy and Building Technology. As a leading IoT provider, Bosch offers innovative solutions for smart homes, Industry 4.0, and connected mobility. Bosch is pursuing a vision of mobility that is sustainable, safe, and exciting. It uses its expertise in sensor technology, software, and services, as well as its own IoT cloud, to offer its customers connected, cross-domain solutions from a single source. The Bosch Group’s strategic objective is to facilitate connected living with products and solutions that either contain artificial intelligence (AI) or have been developed or manufactured with its help. Bosch improves quality of life worldwide with products and services that are innovative and spark enthusiasm. In short, Bosch creates technology that is “Invented for life.” The Bosch Group comprises Robert Bosch GmbH and its roughly 440 subsidiary and regional companies in 60 countries. Including sales and service partners, Bosch’s global manufacturing, engineering, and sales network covers nearly every country in the world. The basis for the company’s future growth is its innovative strength. At 126 locations across the globe, Bosch employs some 73,000 associates in research and development, as well as roughly 30,000 software engineers.

Additional information is available online at [www.bosch.hu](http://www.bosch.hu), [iot.boschblog.hu](http://iot.boschblog.hu), [www.bosch.com](http://www.bosch.com), [www.iot.bosch.com](http://www.iot.bosch.com), [www.bosch-press.com](http://www.bosch-press.com), <http://www.twitter.com/BoschPress>.